

Charles E “Chuck” Augello

615 Pondway Downs - Rock Hill, South Carolina 29730 - (704) 458-4248

OBJECTIVE

My tenured leadership skills, business focused education and business systems analysis experience coupled with my user interaction design background enable me to offer you a unique and powerful combination of facilitation skills and illustrative investigation that are key to defining and communicating a strategic vision.

EXPERIENCE

2000–Present The Vanguard Group Charlotte, NC
Sr. User Interaction Designer – Business Systems Analyst

- Support multiple agile-scrum teams for requirements & design.
- Produce high fidelity prototypes, navigation diagrams and detailed design specifications.
- Assume Scrum Master and project management responsibilities as necessary.
- Lead business visioning activities, facilitate requirements elicitation, and script User Stories, Use Cases or Requirements Specifications.
- Establish positive relationships with my business clients, developers and architecture teams.
- Lead and participate in process improvement initiatives.

1999–2000 Chubb Computer Services Springfield, PA
Programmer - Consultant

- Worked on-site at The Vanguard Group in Malvern, PA.
- Developed new applications to meet business requirements.
- Performed unit and integration testing.
- Created application support documentation.

1997–1998 ComNet Mortgage Allentown, PA
Mortgage Banker

- Originated mortgage loans for new construction, purchase and refinance transactions
- Increased sales by establishing a new territory of Realtors, builders and attorneys as a source of referrals.

EDUCATION

1999 Chubb Computer Institute Springfield, PA

- Top Gun Computer Programming Certificate

1976–1980 Mount Saint Mary’s College Emmitsburg, MD

- B.S., Business and Finance